



Support document for clients to resolve Password Saver (Dashlane, LastPass, 1Password) issues with Nicklpass

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Date: April 30, 2021

Revision History

Date	Version	Description	Authors	Reviewers
April 30, 2021	1.0.0	Initial draft	Tayyab Syed	
May 4, 2021	1.0.1	Screenshots added	Tayyab Syed	
May 12, 2021	1.0.2	Added instructions for LastPass	Tayyab Syed	

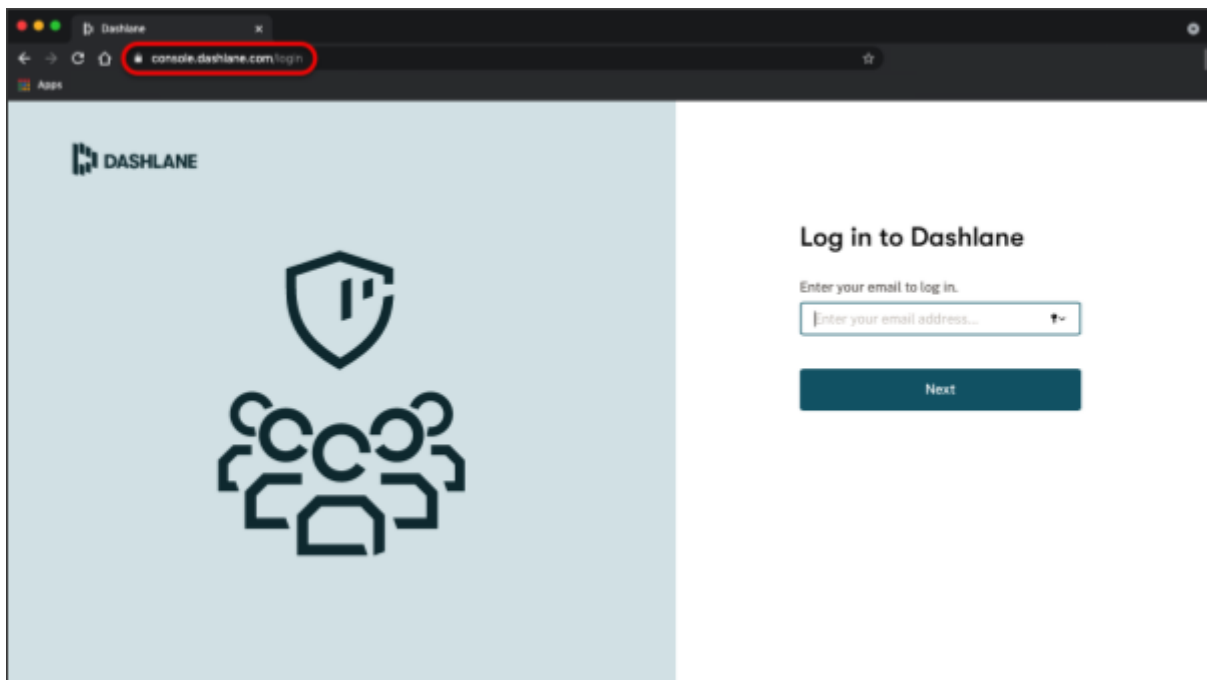
STEPS TO FOLLOW

This document has been prepared by Nicklpass to help our clients resolve issues related to the conflicts between the Nicklpass extension and password savers (Dashlane, LastPass, 1Password) while using them both at the same time.

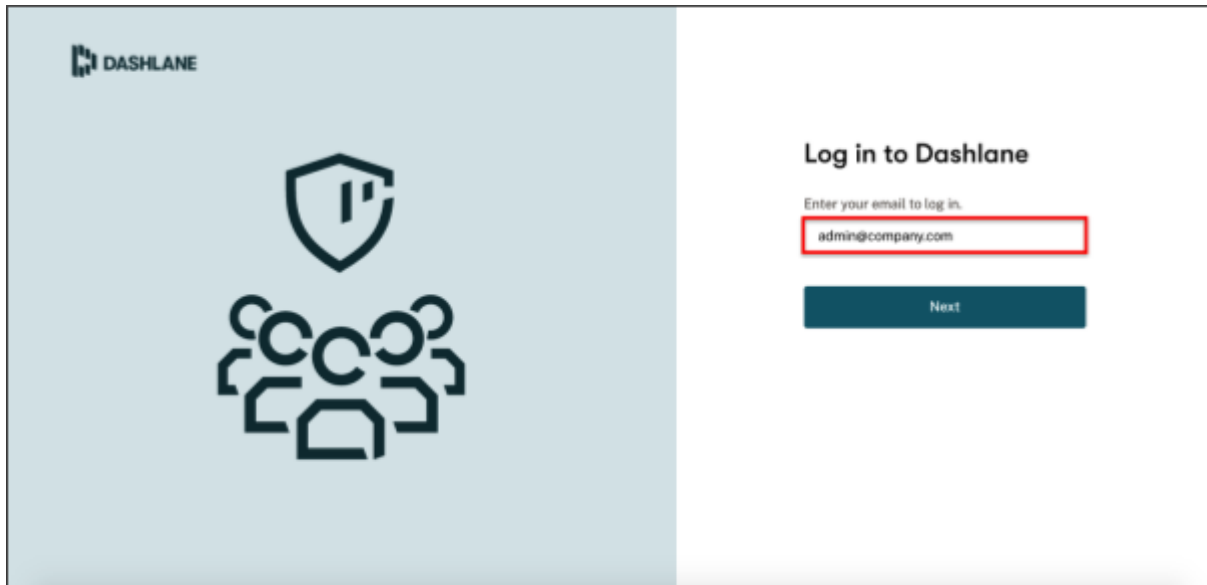
DASHLANE

To be able to use Nicklpass seamlessly alongside Dashlane, you need to perform following steps using the Google Chrome browser:

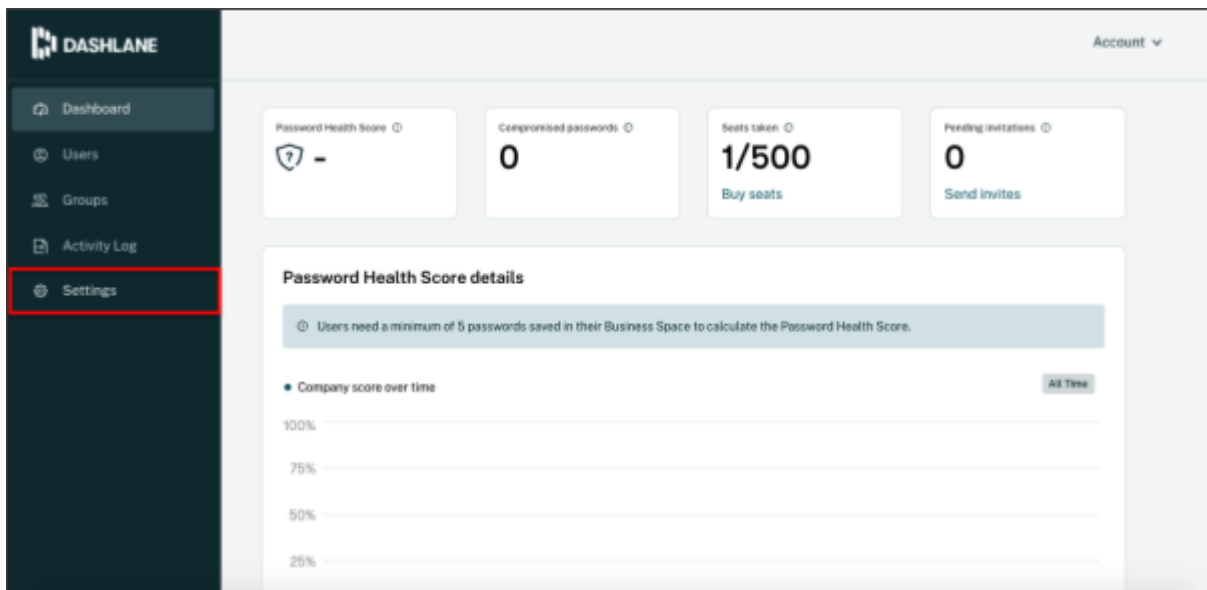
- 1) Visit the admin console of Dashlane (<https://console.dashlane.com/>).



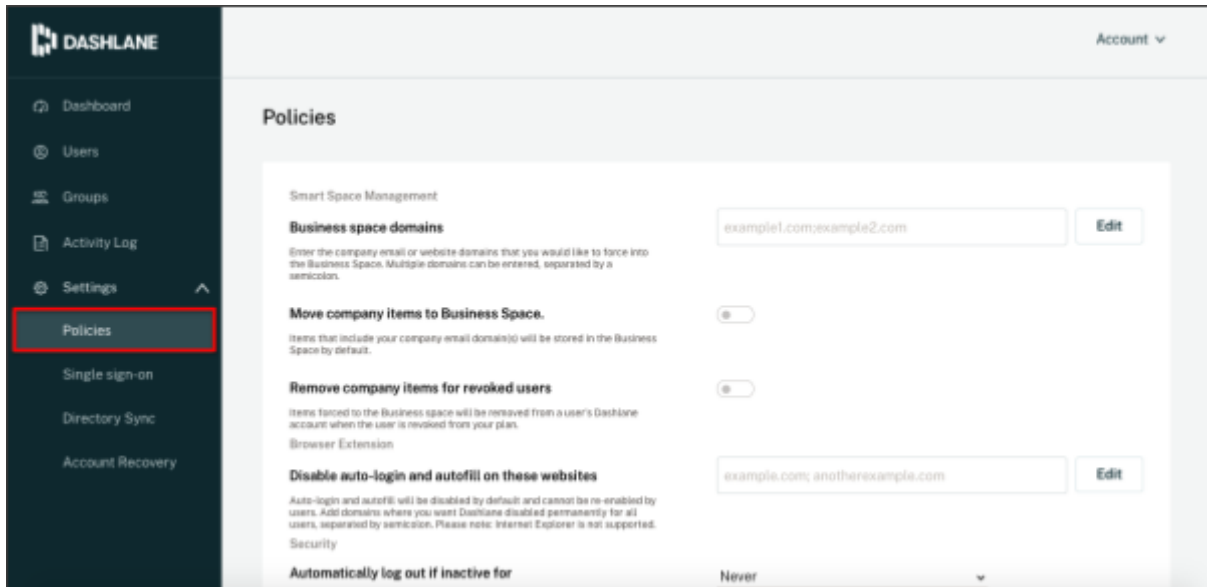
2) Log into the admin console using the company's administrator account.



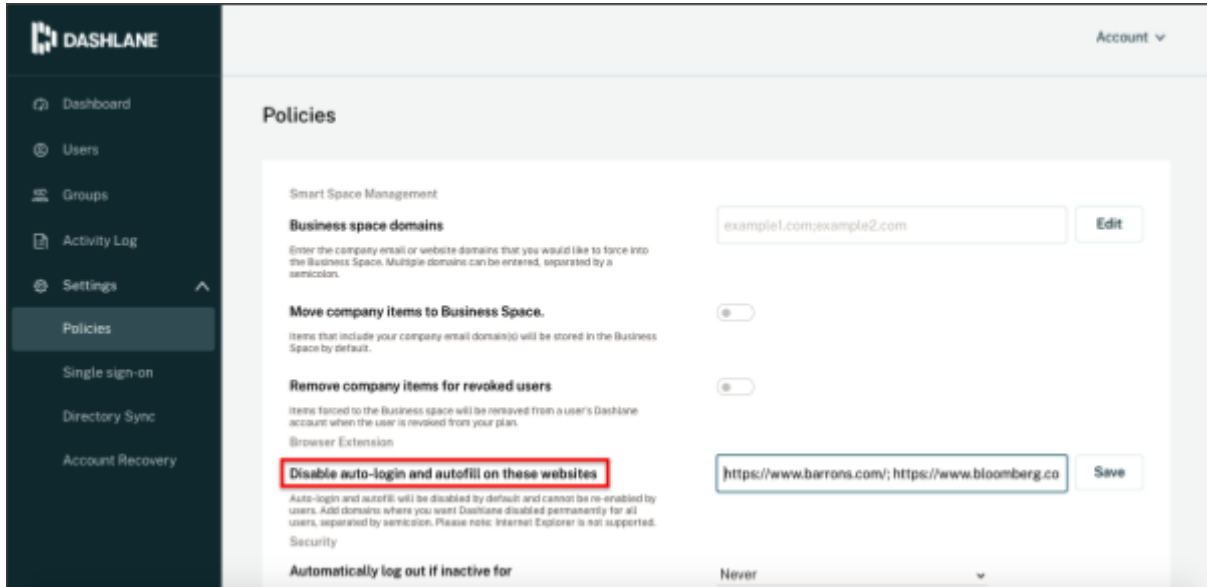
3) From the left pane, click on “Settings” to expand the menu.



4) Choose the “Policies” option.

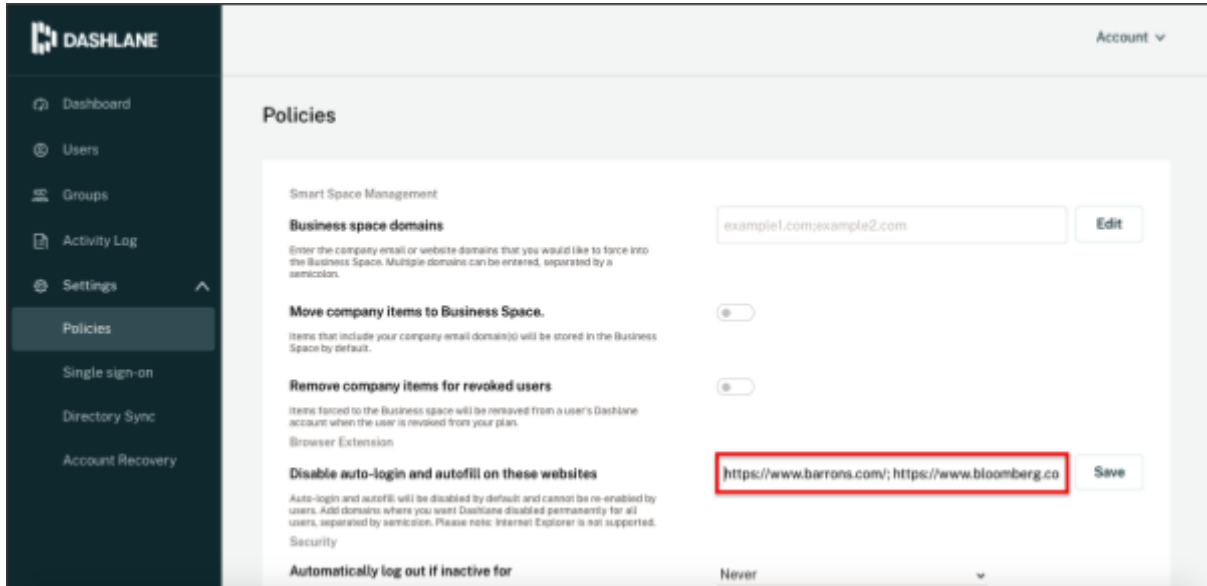


5) On the right side, look for the *“Disable auto-login and autofill on these websites”* sub-menu under the *“Browser Extension”* menu.

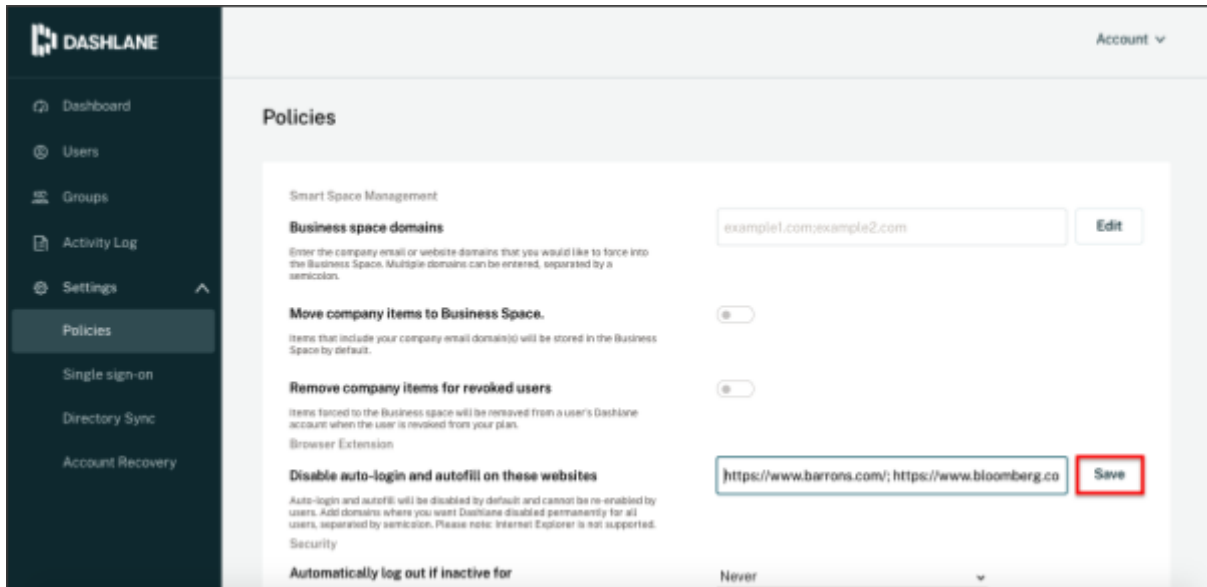


6) Paste the following string in the text field:

www.barrons.com; www.bloomberg.com; www.businessinsider.com; www.economist.com;
www.theinformation.com; www.nytimes.com; www.wsj.com



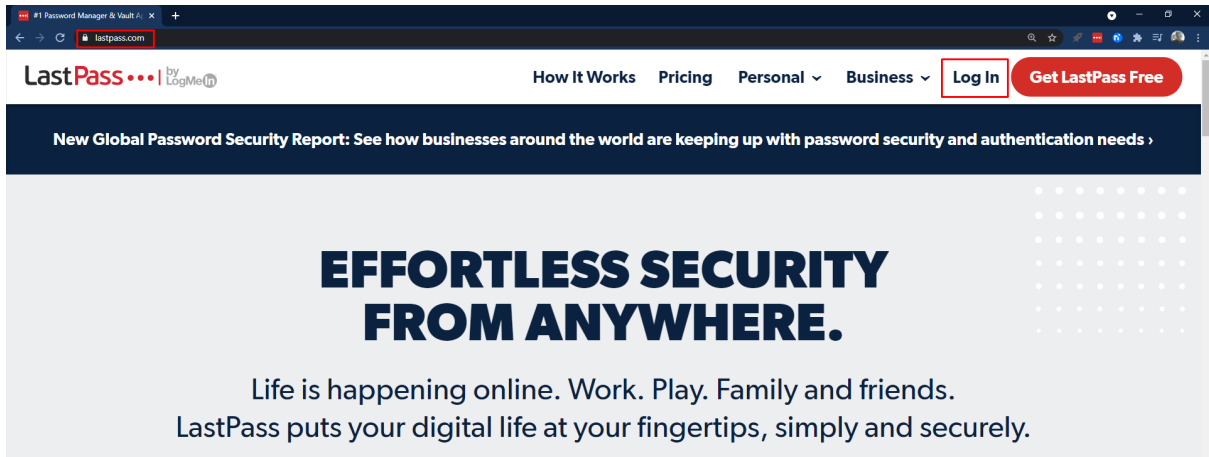
7) Click on the “Save” button. That’s it!



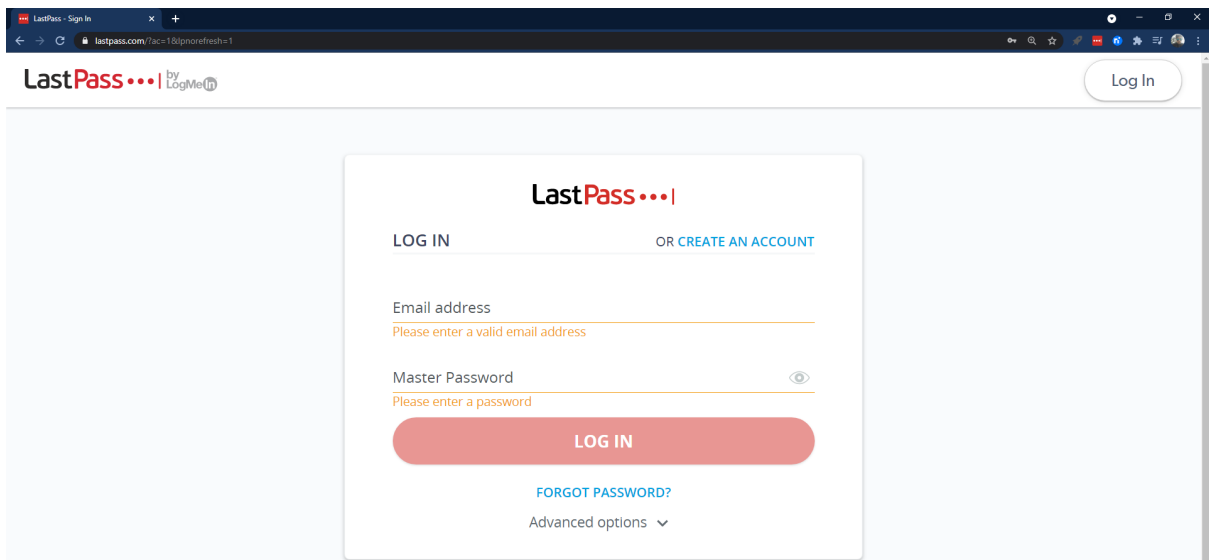
If you face any problems, please feel free to reach us on email. We will be happy to jump on a call and walk you through the process.

LASTPASS

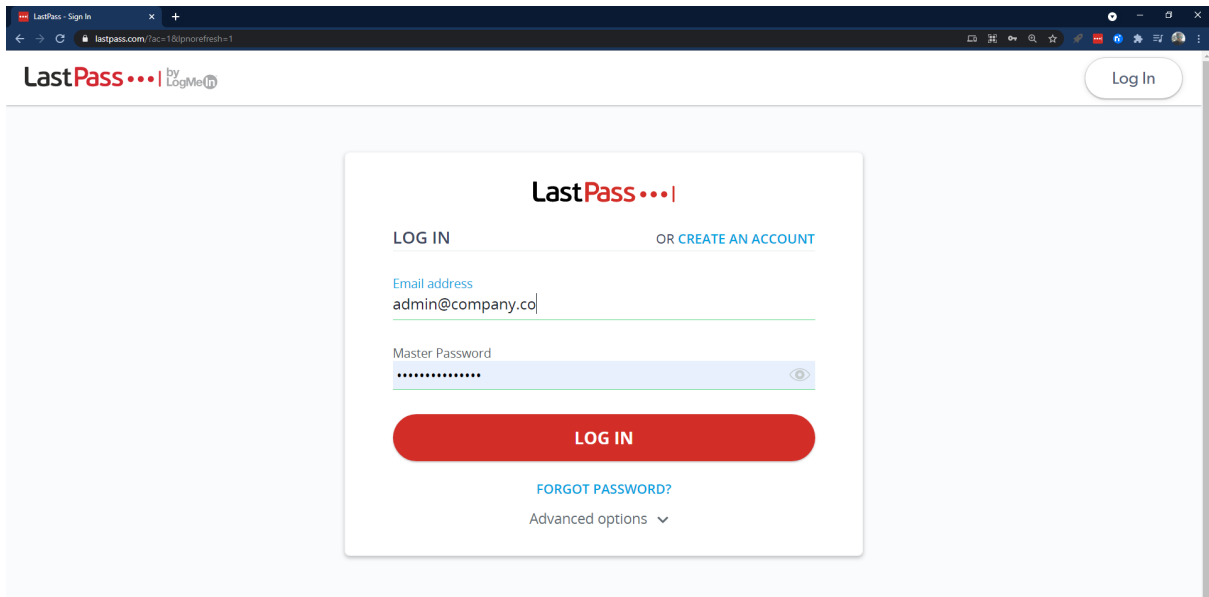
1. Visit the LastPage website (<https://www.lastpass.com/>) and click on “Login” in the top right corner of the screen.



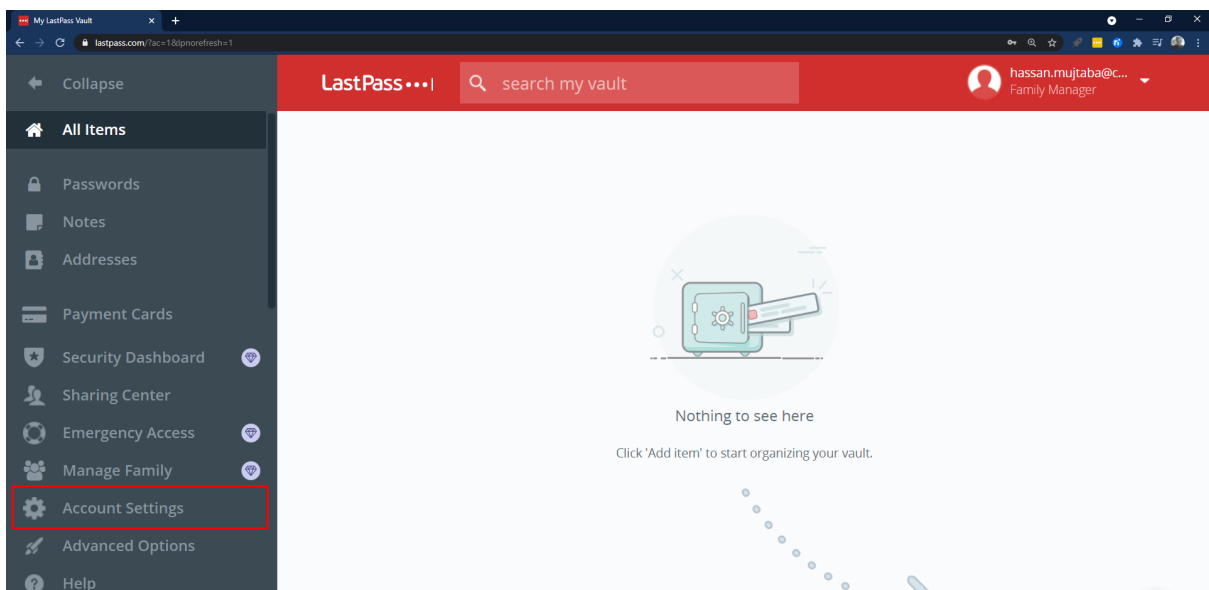
2. You'll arrive at the login page for the LastPass website (<https://lastpass.com/?ac=1&lpnorefresh=1>).



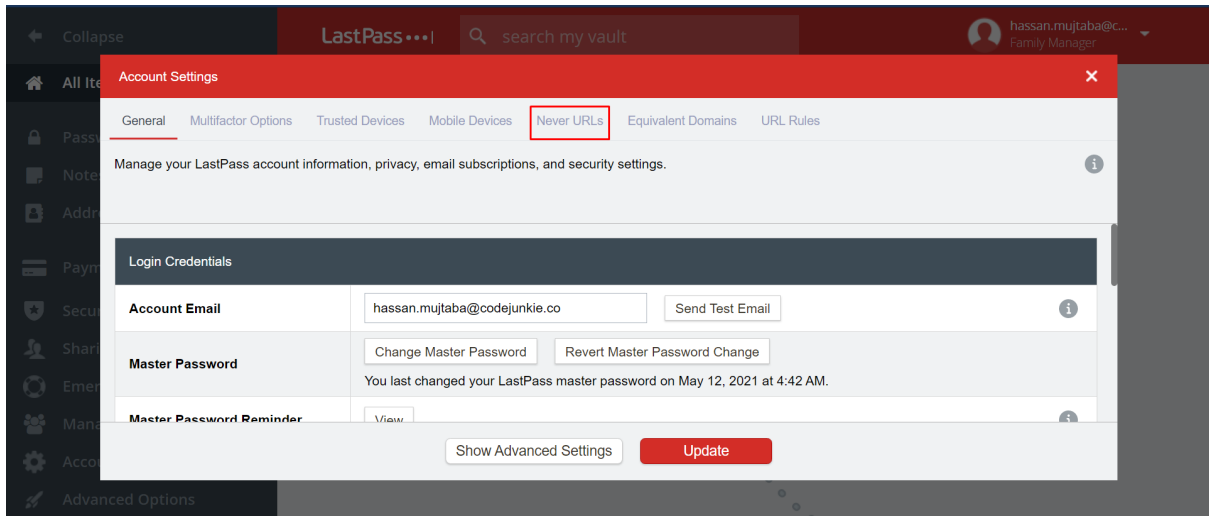
3. Log into the admin console using your account credentials.



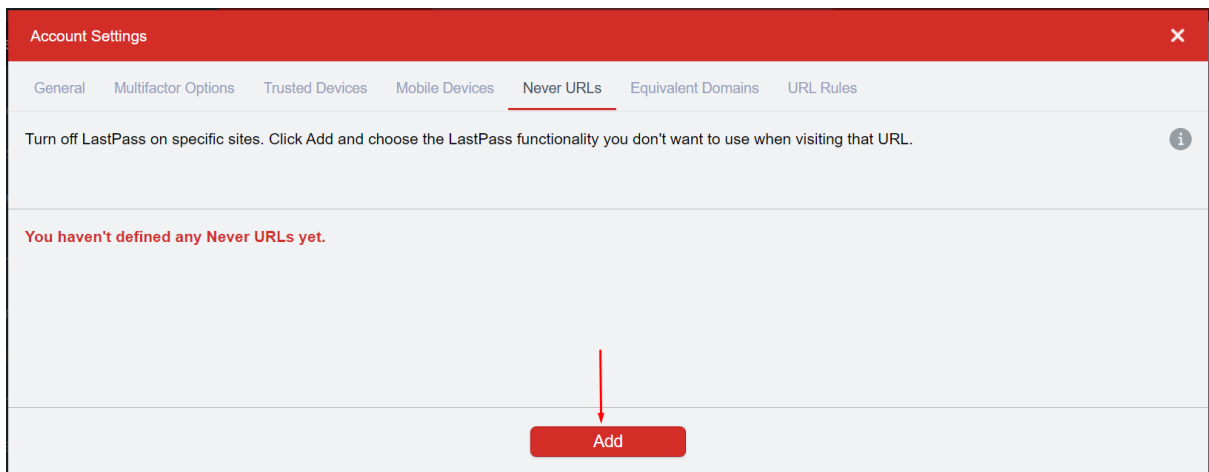
4. From the left pane, click on "Account Settings" to view the settings screen.



5. Choose the “Never URLs” option.

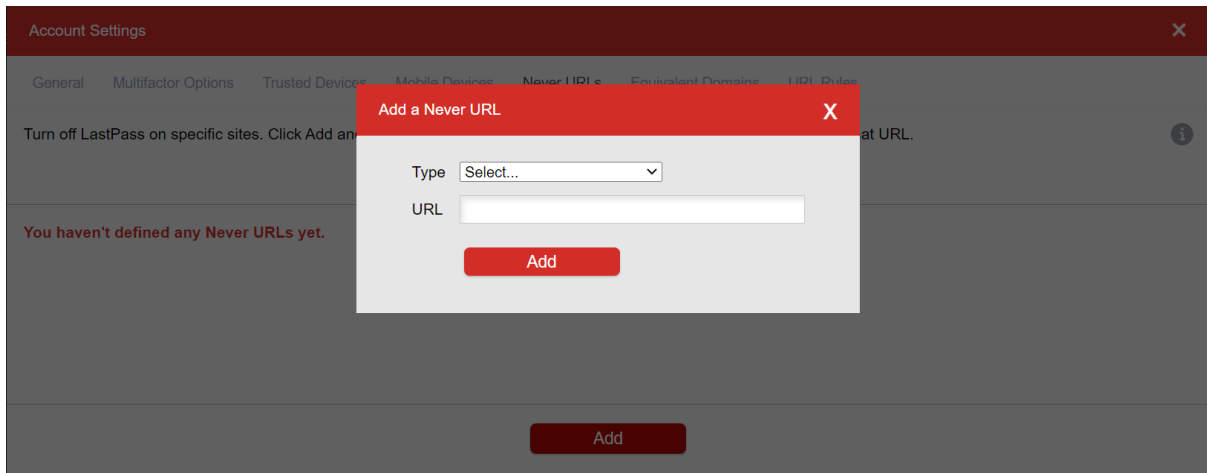


6. Click on the “Add” button at the bottom of the section.

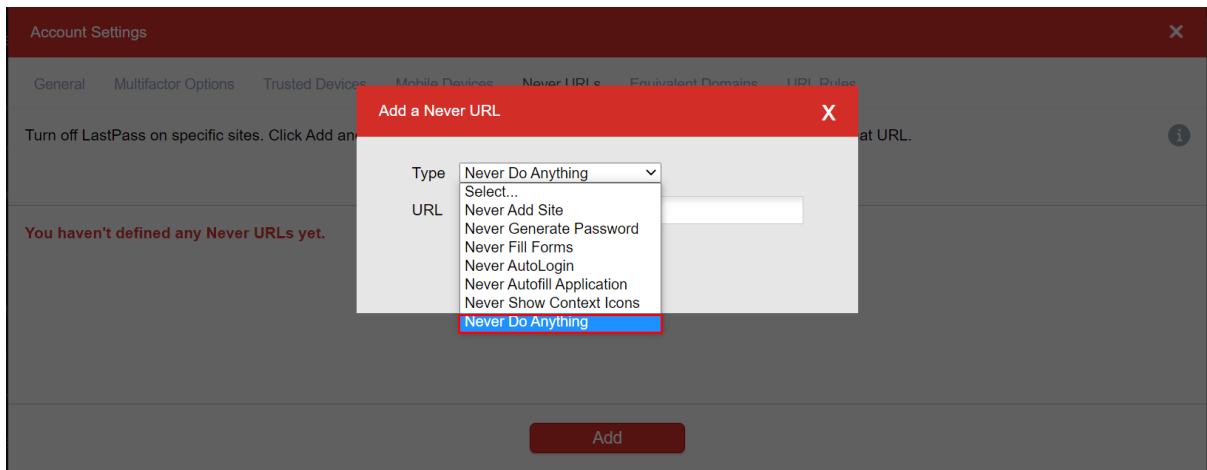


7.

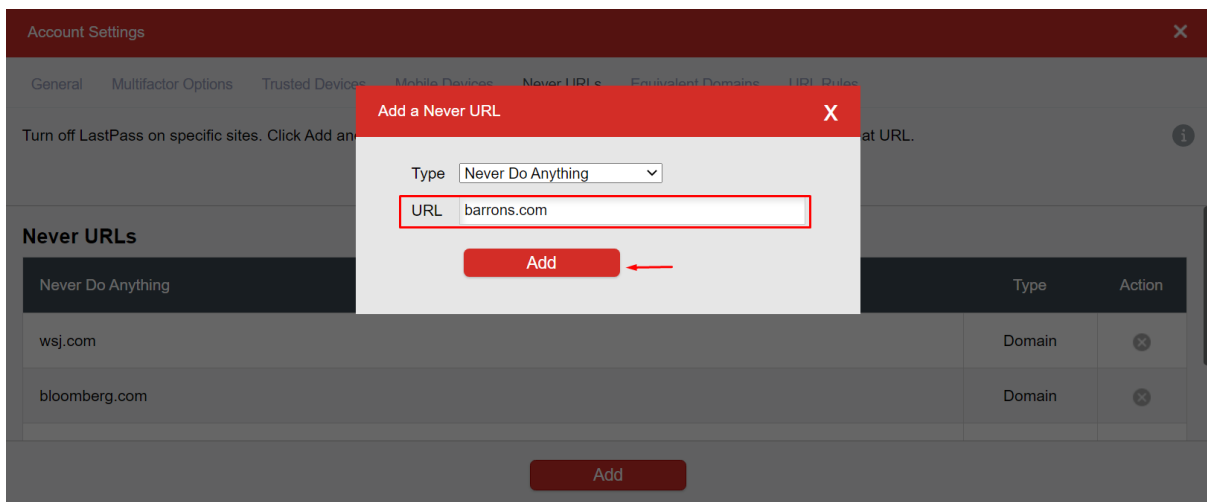
8. After clicking on Add, you'll see "Add a Never URL" screen.



9. In the Add a Never URL screen, select the type as "Never Do Anything".

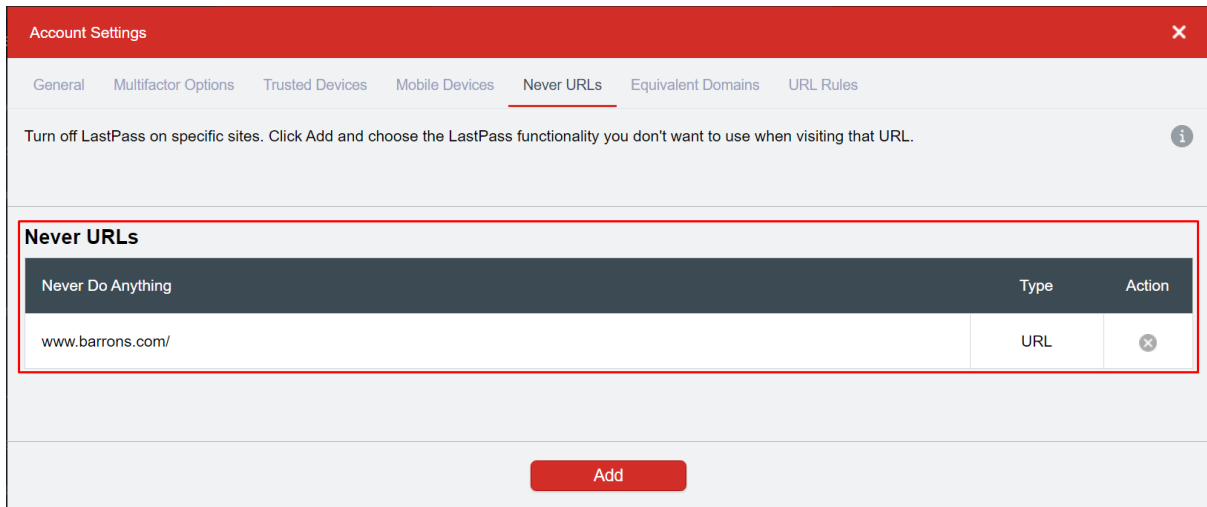


10. Paste the text: "[latimes.com](https://www.latimes.com)" to the URL field and click the "Add" button.



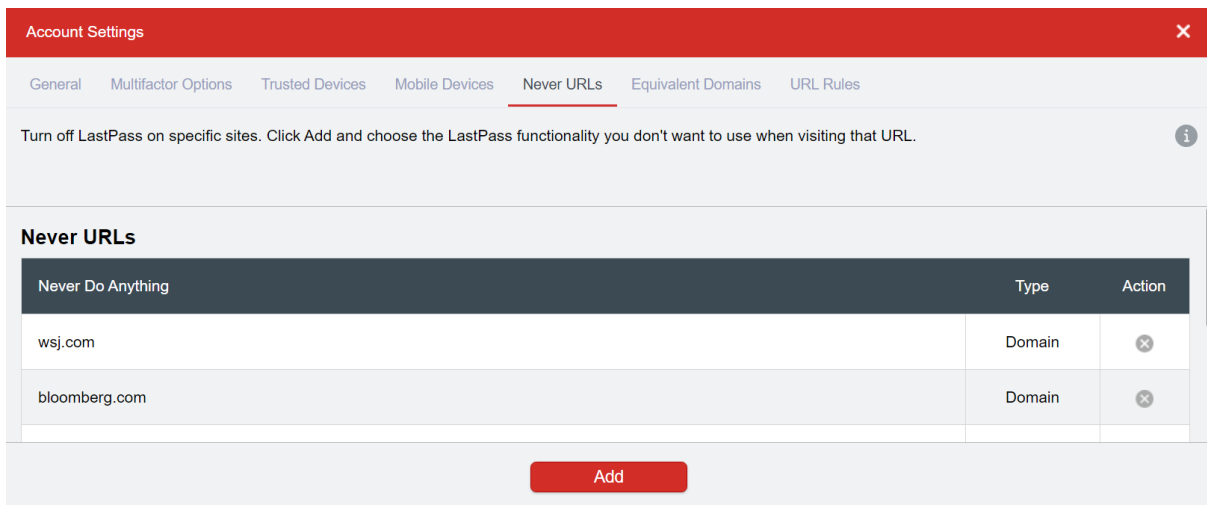
11.

12. You'll see the updated list in the Never URLs sections.



13. Repeat the Steps 6 - 10 for all the publications in your pass.

14. You'll be able to see the updated list with all the domains in the Never URLs section and that's it!



Note: If you face any problems, please feel free to reach us on email. We will be happy to jump on a call and walk you through the process.